



# HOMELESS RESOURCE GUIDE



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Homeless Matters of Franklin County is a committee of concerned citizens working to address the most urgent and critical needs of homeless families. Our mission is to ease some of the burdens that homeless families experience in Franklin County and assist in giving them the opportunity to be successful, even in the face of such personal hardships.

Thank you to our community partners for helping to compile the resources in this publication.

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## How to Get Help If You Are Experiencing Homelessness or On The Verge of Homelessness?

### Step One: Accessing Shelter or Housing Services

If you are at risk of or currently experiencing homelessness, the first step is to get in touch with our shelter system in our community. You can **CALL** our community “homeless hotline,” “2-1-1,” or **TEXT** your zip code to 898-211 this serves as the “front door” to receiving any kind of help.

### Step Two: Determining how best to help you

**Exploring options other than shelter.** Having a safe, alternative to shelter is often a much better way of resolving your housing crisis. Provider staff may try to help you maintain your current housing (if you have any) and resolve conflicts that are keeping you from staying there. They may negotiate with a friend or family to extend your housing and may be able to assist you with rent or utilities.

→ **To get in touch with Homelessness Services in your community.**

**If shelter is the only option.** If you can’t stay where you stayed last night or there is no safe alternative for you, then provider staff will likely assess your strengths and needs relative to others who are also in need of a shelter bed. This assessment will ask you questions about your physical and mental health and your age. They may also ask how long you have been living on the street (or other place not meant for people to sleep in), if you have children, your income, employment history, and criminal history. These questions are not meant to disqualify you from services but to make the best match to services you may be eligible for.

**Assessing permanent housing needs/preferences.** In addition to determining whether you need shelter, this assessment will explore what other housing needs and preferences you have. This process may happen in stages with different providers based on your needs but is meant to help you move as quickly as possible from your current situation back into your own home.

### Step Three: Prioritizing for Shelter and Housing

**Help for those living outside.** Unfortunately, a lot of communities in the U.S. have many people sleeping outside (including for long periods of time) and do not have enough shelter or housing to move everyone back into housing quickly. These communities need to prioritize resources for those who need them the most.

**Help for those “doubled up,” unstably housed, or imminently homeless.** Communities that do not have a lot of people living outside will also prioritize individuals and families based on a common set of factors that indicate how vulnerable and unsafe their current situation is and how close they are to a housing crisis.

### Step Four: Referral to shelter and/or housing

**Referred to shelter.** Once provider staff have assessed and determined your strengths, needs, and vulnerability, you may be referred to a shelter bed immediately. If you are not referred to a shelter bed, you may be placed on a waitlist for shelter. **It depends on how your community makes referrals to**

**shelter, so be sure to ask what you should expect or do next if you are not immediately referred to shelter.**

**Referred to housing resources.** In addition to being referred to shelter, the provider staff should provide an explanation as to what housing resources may be available to you. There is no guarantee, but you may be referred to housing resources such as rapid re-housing, permanent supportive housing, Section 8, or other housing resources. Be sure to ask what resources you may be eligible for.

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### **Help for Specific Populations**

Specialized services are also available for particular populations experiencing homeless such as veterans and young people.

#### **Veterans**

**The National Call Center for Homeless Veterans**, from the U.S. Department of Veterans Affairs, offers confidential counseling 24/7 for veterans at risk of homelessness and their families.

**Call 1-877-424-3838**

**The National Coalition for Homeless Veterans** offers a directory of local service providers and general help navigating resources for veterans experiencing homelessness.

**Call 1-800-VET-HELP**

**The Veterans Crisis Line** offers online chat with a mental health clinician 24/7.

**Call 1-800-273-8255 (press 1) | Text 838255**

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#### **Domestic Violence**

**The National Domestic Violence Hotline** offers confidential 24/7 hotline and online chat to anyone experiencing domestic violence, seeking resources or information, or questioning unhealthy aspects of their relationship.

**Call 1-800-799-7233**

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#### **Young People**

**The National Runaway Safeline** offers services and a confidential 24/7 hotline for young people who are at risk of homelessness.

**Call 1-800-786-2929**

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## Types of Shelters and Services.

We provide many categories of shelter for those in need and in need of services. They include:

**Day Shelters** supplement homeless and low-income people when the shelter their staying in only offers shelter on an overnight basis. Case management is often provided and sometimes there are laundry and shower facilities. Meals and basic hygiene may also be offered. Almost all-day shelters provide their services free of charge. Any emergency or homeless shelter that allows clients to stay during the day is also classified under this category.

**Emergency Homeless Shelters** both provide short term relief for the homeless & low-income. Usually there is a maximum stay of 3 months or less. Many of these shelters ask their clients to leave during the day. Meals and other supportive services are often offered. 3 times out of 5 these shelters offer their services free of charge.

**Halfway Housing** helps transition individuals and families from shelters or homelessness to permanent housing. Length of stay is usually anywhere from 6 months to 2 years. Residents are often required to pay at least 30% of their income toward program fees. Sometimes the money they pay in fees is returned to them when they leave. Any emergency or homeless shelter that allows their clients to stay more than 6 months is also classified under this category.

**Permanent Affordable Housing** is a long-term solution for housing. Residents are often allowed to stay as long as they remain in the low-income bracket but is sometimes limited 3 - 5 years. Residents pay no more than 30% of their income toward rent. Emergency shelters, homeless shelters and transitional housing programs that allow their clients to stay without a maximum stay is also classified under this category.

**Drug And Alcohol Rehab** programs are intended to treat alcohol and/or drug dependency. The cost of participating in one of these programs and the method of treatment range significantly. The database operated on this website only includes residential rehab programs (not outpatient programs). We also provide Access to Recovery (ATR) Grant programs for substance abuse treatment

**Supportive Housing** Programs that provide an alternative living arrangement for individuals who, because of age, disability, substance abuse, mental illness, chronic homelessness or other circumstances, are unable to live independently without care, supervision and/or support to help them in the activities of daily living; or who need access to case management, housing support, vocational, employment and other services to transition to independent living.

**Shared Housing** Programs helps bring low income persons together and helps prevent homelessness by providing affordable housing options. This service is good for families, disabled persons, and others wanted more companionship. ShelterListings.org finds these shared housing locations and lists them throughout our website.

**Rooming House or Boarding House** A rooming house is a building in which renters occupy single rooms and share kitchens, bathrooms, and common areas. The location may be a converted single-family home, a converted hotel, or a purpose-built structure. Rooming houses are low-cost housing and may have as few as three rooms for rent, or more than a hundred. The same goes for boarding houses. We

list these types of residences throughout ShelterListings.org.

**Transitional housing** is affordable low-cost supportive housing designed to provide housing and appropriate support services to persons who are homeless or who are close to homelessness. The transition is to help them be more self-sufficient to move toward independent living on their own. Services provided at transitional housing facilities varies from substance abuse treatment to psychological assistance, job training, domestic violence assistance, etc. The assistance provided varies, but it is generally affordable and low-cost housing. Read the descriptions of each of the transitional living locations for more detailed information.

## Emergency Shelter

### **FRANKLIN COUNTY SHELTER FOR THE HOMELESS**

223 South Main Street

Chambersburg, 17201

Phone: (717) 267-3669

Emergency shelter for men, women, and families for 14 - 30 days

### **WAYNESBORO NEW HOPE SHELTER**

25 S. Potomac St.

Waynesboro, PA 17268

Phone: 717-762-5840

Emergency shelter for men, women, and families

### **WOMEN IN NEED - VICTIM SERVICE**

P.O. Box 25

Chambersburg, PA 17201

Phone: (717) 264-3056

Emergency hotline: (800) 621-6660

Domestic Violence Emergency shelter

### **Maranatha Ministry, Inc.**

195 W Loudon St

Chambersburg, PA 17201

Phone: (717) 262-2143

Cold Weather Drop-In Shelter

Open from December to April only

## **Housing Authority, Low Income Affordable & Public Housing**

### **FRANKLIN COUNTY HOUSING AUTHORITY CHAMBERSBURG**

436 W Washington Street  
Chambersburg, PA 17201  
Phone: (717) 263-4200

## **Public Family Housing**

### **Franklin County Housing Authority (FCHA) Public Housing Properties**

#### **Meadow Creek - Family Development Public Housing**

Phone: (717) 263-4200

146 housing units are available for rent by qualified low-income families of Franklin County. Tenant pays rent based on income. The remainder of rent is subsidized by the program.

### **Franklin County Housing Authority (FCHA) Public Housing Properties**

#### **Valley View Village - Family Development Public Housing**

Phone: (717) 762-7117

60 housing units are available for rent by qualified low-income families of Franklin County. Tenant pays rent based on income. The remainder of rent is subsidized by the program.

## **Public Senior Housing**

### **Franklin County Housing Authority (FCHA) Public Housing Properties**

#### **Meadow Creek - Senior Development Public Housing**

Phone: (717) 263-4200 Ext 321

99 housing units are available for rent by qualified low-income seniors or individuals with a disability of Franklin County. Tenant pays rent based on income. The remainder of rent is subsidized by the program.

### **Franklin County Housing Authority (FCHA) Public Housing Properties**

#### **Village Green - Senior Development Public Housing**

Phone: (717) 762-7117

59 housing units are available for rent by qualified low-income seniors or individuals with a disability of Franklin County. Tenant pays rent based on income. The remainder of rent is subsidized by the program.

## **Income Based Housing**

### **Green Meadow Apartments**

Phone: (717) 267-2040

Greene Meadow Apartments is a thriving community of one- and two-bedroom apartments which includes the following amenities: Private individual entry Deadbolts on every apt. door Office on site Maintenance-free Lawn care and snow removal provided Water, trash & sewer provided laundry facility on site Off-street parking.



### **Hamilton Park Apartments**

Phone: (717) 263-1783

Hamilton Park Apartments is a beautifully landscaped community which offers 1- and 2-bedroom apartments, as well as 3-bedroom town homes. We are located in Chambersburg which provides a country setting, yet we are convenient to everything. The apartments are freshly painted, have wall to wall carpeting, and your major appliances include stove, refrigerator, all mini blinds, and garbage disposal. We have 24-hour emergency maintenance service, onsite laundry facilities and off-street parking.

### **Orchard Run Apartments**

Phone: (717) 261-9193

Orchard Run Apartments has affordable two- and three-bedroom apartments in Chambersburg, Pennsylvania. It is operated under the Low-Income Housing Tax Credit Program and is located close to Routes 30 and I-81. Shopping and other conveniences are situated nearby.

### **Raystown Crossing**

Phone: (717) 530-1341

Raystown Crossing offers 2-, 3-, and 4-bedroom apartment homes located in Shippensburg, Pennsylvania at prices you are not likely to find elsewhere. The focus of Raystown Crossing is to offer family affordable housing while enhancing the lifestyle that you deserve. This property consists of 50 apartment homes and accepts pets.

### **Roxbury Ridge Apartments**

Phone: (717) 532-9425

Roxbury Ridge Apartments is located in a beautiful country setting near the heart of Shippensburg, PA. Apartments are freshly painted with wall to wall carpeting and all major appliances and mini blinds included. Amenities included: 24-hour emergency maintenance service, two on site laundry facilities, multiple play areas, baseball field, basketball court and off-street parking. One- and two-bedroom apartments and three-bedroom townhouses are available. Water, sewer, and trash included.

### **Strathmeade Square Apartments**

Phone : (717) 597-9095

Strathmeade Square Parkside Dev. Assoc is an affordable apartment community located in Greencastle, containing 16 rental units. The property contains 32 bedrooms and based on typical apartment occupancy limits, Strathmeade Square Parkside Dev. Assoc is home to not more than 64 persons when fully occupied.

### **Valley Community Housing Corporation - Tax Credit Properties**

#### **Redwood Park**

Phone: (717) 977-3900

Redwood Park offers 40 townhomes in 10 building clusters of 3-5 townhomes each. There are 7 two bedroom, 22 three bedroom and 11 four-bedroom townhomes in the development. Six of the

townhomes are handicapped accessible units and two have supportive features for individuals with visual and hearing impairments. Amenities include wall to wall carpeting, 1.5-2 baths, kitchen appliances to include stove, refrigerator, dishwasher, and garbage disposal, basements with washer and dryer hookups, central air conditioning and a garage. Redwood is a smoke free housing community focused on families, providing supportive services and a community center. The development is located on Buchanan and Redwood Streets in Chambersburg, PA.

### **Valley Community Housing Corporation - Tax Credit Properties**

#### **Mount Vernon Terrace**

Phone: (717) 977-3900

The NEW Mount Vernon Terrace! First constructed in 1952 for families of Veterans returning from the Korean War, the entire property has been fully rehabilitated and modernized while still maintaining affordable rents. In addition to meeting Green Building criteria and exceeding Energy Star 3.0 efficiency standards, your new community will include amenities for everyone – a Community Room, a YMCA-run Youth program and on-site Youth Center, an outdoor playground, a walking path and more! Each newly remodeled home will include hardwood floors, carpeted bedrooms, air conditioning, and even its own washer and dryer! Enjoy maintenance free living with 24-hour emergency on-call staff. Mount Vernon Terrace has one- and two-bedroom apartments and three-bedroom townhomes ready to lease!

### **Valley Community Housing Corporation - Tax Credit Properties**

#### **Valley Terrace Townhomes**

Phone: (717) 977-3900

Valley Terrace offers 22 townhomes to include 14 two-bedroom units and 7 three-bedroom units. Two of the 22 units are single story and have handicapped accessible features. Amenities include wall-to-wall carpeting, 1½ baths, washers, and dryers, off street parking, 24-hour emergency maintenance, supportive services, and a community center with a computer lab. The development is located on Tenth Street in Waynesboro, PA.

### **Valley Community Housing Corporation - Tax Credit Properties**

#### **Sunset Court Apartments and Townhouses**

Phone: (717) 977-3900

Sunset Court offers 24 garden style apartments and 16 townhomes. Two buildings house 12 apartments each with 10 twobedroom units and 2 three-bedroom units. There is one handicapped accessible unit in each building. Three additional buildings house the 16 townhome units. There are 10 two-bedroom townhouses and 6 three-bedroom units. Two of the units are constructed and equipped for families requiring handicap accessible features. Amenities include wall-to-wall carpeting, 1½ baths, garbage disposal, dishwasher, washer, and dryer (only in townhomes), laundry room for apartments, off street parking, 24-hour emergency maintenance, supportive services, and a community center with a computer lab. The development is in Greene Township right off Route 11 next to Food Lion in Chambersburg, PA.

### **Wallace Court**

Phone: (717) 762-7115

Wallace Court is a thriving community that over 75 families call home. Surrounded by beautifully landscaped grounds, this community is close to schools, shopping, and minutes from downtown Waynesboro, PA. In addition to the gorgeous landscaping, we provide community and private garden areas for residents to enjoy. Our community room with kitchen area and television is the perfect place to socialize with family and friends. We also have a computer room, so you can stay in touch with the latest events or update your status on Facebook. Children will enjoy the playground area. We offer you one- or two-bedroom, barrier-free apartments, all on the first floor. Fully equipped kitchens and separate dining areas provide great space for entertaining. Wall-to-wall carpeting and individually controlled heating and air conditioning will keep you cozy and comfortable throughout the year. Sliding glass doors lead to your private patio area creating a relaxing spot for you to unwind. For your convenience, laundry facilities are on site at the community building.

### **Washington Meadow Apartments**

Phone: (717) 765-4111

Washington Meadow Apartments offers one- and two-bedroom townhomes in a serene setting and a nice place to settle down when the day is done. You'll enjoy your eat-in kitchen with its electric range, frost-free refrigerator, and all wood cabinets. Each unit is carpeted in the living room, bedroom(s) and steps, with attractive vinyl tile in the kitchen and bath. Stay warm and cozy with individually controlled heating. Students living at Washington Meadow will attend Waynesboro Area schools. Penn State-Mont Alto is just a short 15-minute drive. A four-to-six-minute drive will provide each resident with all the shopping and services one could need.

### **Waynesboro Apartments**

Phone: (717) 765-8939

Waynesboro Apartments is a well-kept community located in the town of Waynesboro, PA. It is a thirty-six-unit apartment complex offering 1 and 2 bedrooms. Each unit is equipped with central air, ample closet, and storage space. There is front door parking, on-site laundry facility, maintenance-free living, an on-site playground, and a few other amenities. The complex is close to shopping, schools, and a hospital.

## **Income Based Senior Housing**

### **Brindle Estates**

Phone: (717) 328-5687

Affordable "RD" Elderly Community "20 units located in Mercersburg, PA

### **Cottage Green - Senior Housing**

Phone: (717) 263-9040

Cottage Green offers affordable one- and two-bedroom apartments, operated under the Low-Income Housing Tax Credit Program, to individuals who are at least 62 years of age. It is located in a growing area of Chambersburg, Pennsylvania, near I-81 and US Route 30. One- and two-bedroom cottage-style apartments Wall-to-wall carpet VCT tile kitchen & bath Fully equipped kitchen with dishwasher and

disposal TV cable hook-ups Central air conditioning Forced hot air furnace Off-street parking Community room Computer center Washer and dryer in every apartment.

**Cottages of Shippensburg - Senior Housing**

Phone: (877) 917-0017

Cottages Of Shippensburg is an affordable apartment community located in Shippensburg, Pennsylvania which is located in Cumberland County. Cottages Of Shippensburg is an apartment community containing 120 rental units. This property serves seniors. The property contains 240 bedrooms and based on typical apartment occupancy limits; Cottages of Shippensburg is home to not more than 480 persons when fully occupied.

**Episcopal Square Apartments**

Phone: (717) 530-1277

Episcopal Square offers low-income housing to Seniors 62 years and over or qualified persons with disabilities 18 years of age or older. Monthly rent based on 30% of adjusted income (income limits apply). The complex features 95 units consisting of 24 efficiencies and 71 one-bedroom apartments.

**Interfaith Housing Alliance, Inc.**

**Washington Square Apartments**

Phone: (717) 414-5030

Washington Square offers 32 two-bedroom apartments that are Energy Star rated and designed to enable active living for seniors with limited mobility. All apartments rent below the Fair Market Rate and four units are earmarked for individuals with disabilities. Amenities include a large community room with fireplace, two laundry rooms, an exercise room with state-of-the-art equipment and a library/computer room.

**Quincy Village**

**Wesley House at Quincy Village**

Phone: (717) 749-2391

Wesley House at Quincy offers spacious one- and two-bedroom apartments for those age 55 and over. Well-equipped kitchens, wall-to-wall carpeting, and on-site laundry facilities are just a few of the amenities we include to help you create your own definition of an enriched life. We invite you to view our impressive list of features and amenities below as well as our sample floor plans. Wesley House at Quincy is located on the Quincy Village campus and convenient to a wide range of area attractions.

**Shippen House**

Phone: (717) 532-7885

Shippen House is a thriving community that over 24 seniors, age 62 years and over, call home. Our homes are beautifully built with your needs in mind. Located in historic Shippensburg, Pennsylvania, this community combines quality, convenience, and affordability. Our beautiful apartment homes are only part of the wonderful features here at Shippen House. Our two multi-purpose rooms offer the perfect environment for a variety of social, recreational, and educational activities.

### **SpiriTrust Lutheran - Franklin County**

#### **Luther Manor Low-Income Housing Apartments**

Phone: (717) 264-7453

Subsidized Senior Apartments (HUD) “This option is available for age and income qualified older adults. Luther Ridge Manor apartments offer spacious apartments, cheerful community areas, beautifully landscaped grounds, security system, access to a variety of social services and dining services. Also, Manor residents are welcome to enjoy lunch Monday through Friday at the Fleck Center. A wide and ever-changing array of social and recreational programs keep our residents active and involved. Some of our most popular activities include Bible study, activities with church youth groups, holiday gatherings and Kindly Canine visits.

### **Tower at Falling Spring - Senior Housing**

Phone: (717) 263-0199

The Tower at Falling Spring, located in Chambersburg, Pennsylvania, offers affordable senior living for ages 62 and better. Whether you choose our one- or two-bedroom floor plan, your new home will come complete with a fully equipped kitchen, wall-to-wall carpeting and individually controlled heat and air conditioning. Handicapped accessible apartments are also available.

### **Trinity House**

Phone: (717) 762-9633

Trinity House offers 1-bedroom apartments in a secured high-rise setting. Each unit is approximately 650 sq. ft. with large windows offering a great view of our town. All units have air conditioning, and your heat, water, sewer, and refuse will be provided by Schuster Management. All kitchens are fully equipped, and the bathrooms have ceramic tile and have handrails for an extra safety. The dining room/living room combination allows for any style of arrangement and decorating of your apartment. All bedrooms have walk-in closets. Small pets under 25 lbs. are welcome.

### **Valley Community Housing Corporation - Tax Credit Properties**

#### **Wayne Gardens Senior Living Community**

Phone: (717) 977-3900

Wayne Gardens will provide opportunities to house seniors in apartments that are accessible and geared towards the needs of aging adults. Wayne Gardens is an Equal Opportunity Housing provider located in Waynesboro. If you believe that you need an accommodation or modification based on a handicap or disability, contact us in order to discuss what we can do to accommodate your needs. We will make whatever reasonable accommodation possible to permit reasonable full-use and enjoyment of the unit and its associated facilities. Features Include: New Construction, 2 Buildings, 3 Floors, 40 - 1- and 2-Bedroom Units for Seniors Aged 62+ in each building, 4 - 100% Handicapped Accessible Units, Elevator, Community Room with Kitchenette, Maintenance-free, Lawn care and snow removal provided, Office On-site.

### **Villas at Orchard Run - Senior Housing**

Phone: (717) 261-9193

The Villas at Orchard Run is available to persons at least 55 years of age with one- and two-bedroom garden-style apartments in Chambersburg, Pennsylvania. It operates under the Low-Income Housing Tax

Credit Program and is located close to Routes 30 and I-81, providing access to neighborhood shopping and other conveniences. Dishwashers and disposals Refrigerators and gas ranges Wall-to-wall carpet Washers and gas dryers in each apartments Central air conditioning Private entrances with porch area Storage areas On-site parking Community building Information and Referral Services

## **Rapid Rehousing Services**

### **Maranatha Ministry, Inc.**

#### **Maranatha Rapid Re-Housing**

Phone: (717) 261-1708

Program assists families and individual in housing them in the local community. The goal of the program is to work with individuals, so that they are able to be self-sufficient and permanent in residence. Based on the individual's circumstances, assistance may be provided for first month's rent, security deposit, or utility deposits. This is based upon the factors of the client in regard to incomes and other eligibility factors.

### **South Central Community Action Programs, Franklin County**

#### **Franklin County Homeless Services**

Phone: (717) 267-3669

Provide temporary emergency shelter to small homeless families and individuals. Also provide short-term case management and referral services in order to aid participants in stabilizing their lives. Typical stay is 14 – 30 days. We coordinate Rapid Rehousing services for homeless individuals and families.

## **Recovery Housing - Substance Use**

### **CandleHeart Ministries**

#### **CandleHeart Ministries Reentry Program**

Phone: (717) 263-5179

A live-in Christ centered life recovery program for prisoners, addicts, and the homeless. The program lasts 4-9 months, with the ultimate goal of preparing residents to return to the community to live independent productive lives.

### **Noah's House Recovery Homes**

#### **Recovery Housing**

Phone: (814) 419-6624

A live-in recovery house for people in recovery from drug/alcohol addictions the ultimate goal is to prepare clients to return to the community to live independent productive lives.

### **Waynesboro New Hope Shelter**

#### **Esther House**

Phone: (717) 655-5217

Esther House, located in Waynesboro, PA, is a "Sober Living Reentry Recovery House" program for women seeking a "home plan" for reentry from incarceration back into the community and/or support and recovery from addictions. Esther House provides services and accommodations for up to 8 women. Our faith-based program offers supportive educational training that promotes physical, emotional, and spiritual freedom from addictions and self-defeating lifestyles that leads to unemployment, homelessness, and incarceration.

## **Reentry Services – Housing**

### **CandleHeart Ministries**

#### **CandleHeart Ministries Reentry Program**

Phone: (717) 263-5179

A live-in Christ centered life recovery program for prisoners, addicts, and the homeless. The program lasts 4-9 months, with the ultimate goal of preparing residents to return to the community to live independent productive lives.

## **Reentry Services - Housing (Women's Program)**

### **360 Transformation Center, Inc.**

#### **Proverbs 31 House**

Phone: (717) 331-1249

We are a part of the supportive housing circle in Franklin County aiming to make a difference. Together we will embrace the challenges to make positive changes in ourselves, our family, and our community. Proverbs 31 House is based around Proverbs 31 in the bible which outlines the strengths, qualities, and characteristics of strong, impactful women. We believe that women have the ability to be great leaders, strong motivators and positive influences in the home and community. These qualities can only be cultivated through education, discipline and challenging the areas of weakness. There will be team building exercises, individual plans for each client and community service events to strengthen social responsibility.

## **Electric Bill, Fuel Oil & Gas Bill Payment Assistance**

### **Christ Among Neighbors**

Phone: (717) 532-7577

CAN may provide assistance in the form of help with rental, utility bills, clothing, or medical bills.

The serviced areas are defined as comprising the **Shippensburg Area School District and the village of Walnut Bottom** (zip code 17266 and zip code 17257 on High Mountain Road)

### **Help Hot Line**

Phone: (717) 762-9050

The Help Hotline provides a clothing bank, food banks and limited financial assistance with utility bills.

All assistance must be done by contacting the Help Hotline manager at 717-762-9050, who will then schedule an appointment for either.

Tuesday evening or Saturday morning each week, unless considered an emergency. Assistance may be coordinated with surrounding agencies regarding utility bills. The Help Hotline serves a 4-county area, within established boundaries.

### **Franklin County Assistance Office**

#### **LIHEAP (Energy Assistance, Utility Help) - Franklin**

Phone: (877) 289-9177

The Low-Income Home Energy Assistance Program, also known as LIHEAP, helps low-income families pay their heating bills. LIHEAP is a grant that offers assistance in the form of a cash grant, sent directly to the utility company, or a crisis grant for households in immediate danger of being without heat.

### **Newburg First Church of God**

Phone (717) 264-2839

Newburg First Church of God provides rental or utility assistance those ONLY IN THE ZIP CODE 17240.

### **Franklin County Veteran Affairs**

#### **Pennsylvania State Benefits - Veterans Temporary Assistance**

Phone: (717) 263-4326

Purpose: Provide temporary financial assistance to Veterans and their beneficiaries who reside in Pennsylvania for the necessities of life (food, dairy, shelter, fuel and clothing).Veterans' Eligibility

Criteria:-A person who served in the Armed Forces of the United States, who:\*Was discharged under honorable conditions after a period of active duty, other than active duty for training, as evidenced by a DD Form 214 or other official documentation, or\*Died in service or was killed in action, or\*Suffered a service-connected disability as certified by the United States Veterans' Administration. Need for

Temporary Assistance Criteria: Financial circumstances temporarily resulting in insufficient funds to pay for shelter and necessities of living for the Veteran and family. Call Franklin County Veterans Affairs for more information concerning Veterans Temporary Assistance.



### **Pennsylvania Wounded Warriors**

Phone: (717) 761-4017

PAWW is an independent statewide non-profit 501© (3) organization providing support to Pennsylvania Wounded Warriors,

Veterans in Crisis, and their families. We are not affiliated with nor a part of any national organization, including Wounded Warrior Project, and we do not receive any funds from them. We provide emergency financial assistance to veterans to help pay for housing, utilities, transportation, medical and other expenses. They pay directly to landlords, vendors, and creditors.

### **South Central Community Action Programs, Franklin County, Project Helping Hands**

Phone: (717) 263-5060

Project Helping Hands (PHH) assists Adams Electric Co-op customers who demonstrate a genuine need for assistance. SCCAP can help up to \$200.00, but you must pay at least 25% of your past due bill to be eligible. This credit is available only one time a year.

### **The Salvation Army, Chambersburg, Rental & Electric Assistance**

Phone: (717) 264-6169

Salvation Army will assist individuals in regard to their West Penn Power electric bill, Chambersburg Borough electric bill or the rental fee of a home or apartment, provided that they meet all eligibility requirements.

### **Waynesboro Community & Human Services, Emergency Financial Assistance**

Phone: (717) 762-6941

The Financial Assistance Program assists clients who have a utility shut off or utility is off, first month or late rent payments to prevent homelessness, fuel oil, prescriptions. WCHS is authorized to complete Dollar Energy applications.

## **Migrant Assistance**

### **PathStone Corporation – Chambersburg**

Phone: (717) 423-6279

PathStone - Emergency Food and Shelter (Migrant & Farm Workers)

Serve the one-time emergency needs of migrant and seasonal farmworkers and other rural disadvantaged people who may not be eligible for other emergency services. Services include: Nutritional assistance, emergency shelter, first month rental assistance, rent in arrears assistance, mortgage assistance and utilities in arrears assistance (one-time only assistance)

## **Rent Payment Assistance**

### **Christ Among Neighbors**

Phone: (717) 532-7577

CAN may provide assistance in the form of help with rental, utility bills, clothing or medical bills. This assistance may include emergency service delivery and/or referrals/consultations to other agencies or organizations with the means to solve the problem. The serviced areas are defined as comprising the **Shippensburg Area School District and the village of Walnut Bottom** (zip code 17266 and zip code 17257 on High Mountain Road)

### **Franklin & Fulton County Mental Health, Intellectual & Developmental Disabilities, & Early Intervention**

#### **PATH Housing Program**

Phone: (717) 264-5387

Projects for Assistance in Transition from Homelessness (PATH) provides rental assistance to adults who:  
\* Have a documented serious mental illness or dual diagnosis (SMI and Substance Use) \* Receive sufficient income to maintain housing after receiving assistance new residence - Security deposit for people who have no permanent residence, have a documented serious mental illness and receive sufficient income to maintain housing after receiving assistance. Eviction - Assistance with a one-time back rent payment if no more than one month rent is owed.

### **Franklin County Assistance Office**

#### **Emergency Shelter Allowance (ESA) – Franklin**

Phone: (877) 289-9177

The Department of Human Services offers an Emergency Shelter Allowance, ESA, to help a homeless or near homeless family/individual to: Stop eviction from your home/apartment or foreclosure of your house. Find a long-term place to live. Find a short-term place to stay.

Franklin County Veteran Affairs

### **Pennsylvania State Benefits - Veterans Temporary Assistance**

Phone: (717) 263-4326

Purpose: Provide temporary financial assistance to Veterans and their beneficiaries who reside in Pennsylvania for the necessities of life (food, dairy, shelter, fuel and clothing). Veterans' Eligibility Criteria:-A person who served in the Armed Forces of the United States, who:\*Was discharged under honorable conditions after a period of active duty, other than active duty for training, as evidenced by a DD Form 214 or other official documentation, or\*Died in service or was killed in action, or\*Suffered a service-connected disability as certified by the United States Veterans' Administration. Need for Temporary Assistance Criteria: Financial circumstances temporarily resulting in insufficient funds to pay for shelter and necessities of living for the Veteran and family. Call Franklin County Veterans Affairs for more information concerning Veterans Temporary Assistance.

**Newburg First Church of God**

Phone: (717) 423-6279

Newburg First Church of God provides rental or utility assistance those **ONLY IN THE ZIP CODE 17240.**

**Pennsylvania Wounded Warriors**

Phone: (717) 761-4017

PAWW is an independent statewide non-profit 501© (3) organization providing support to Pennsylvania Wounded Warriors, Veterans in Crisis, and their families. We are not affiliated with nor a part of any national organization, including Wounded Warrior Project, and we do not receive any funds from them. We provide emergency financial assistance to veterans to help pay for housing, utilities, transportation, medical and other expenses. We pay directly to landlords, vendors, and creditors.

**South Central Community Action Programs, Franklin County**

**Franklin County Homeless Assistance Program (HAP)**

Phone: (717) 263-5060

The Homeless Assistance Program (HAP) is funded through state dollars in order to assist individuals and families who are homeless or at-risk of homelessness achieve a goal of self-sufficiency and prevent future homelessness. Specific eligibility guidelines and documentation apply. The Homeless Assistance Program may help on a limited basis with rent or security deposit. Each applicant/individual or family must complete and sign a goal plan which describes how that family can resolve the problem areas which led to homelessness or near-homelessness.

**The Salvation Army, Chambersburg**

**Salvation Army, Rental & Electric Assistance**

Phone: (717) 264-6169

Salvation Army will assist individuals regarding their West Penn Power electric bill, Chambersburg Borough electric bill or the rental fee of a home or apartment, provided that they meet all eligibility requirements.

**Veterans Multi-Service Center - SSVF-Central PA**

Phone: (844) 226-0368

SSVF provides comprehensive Supportive Services to very low-income Veterans and their families who are currently experiencing homelessness or are at risk of losing their homes. Resources include case management, housing counseling, legal support, credit repair and financial planning services, and time-limited, temporary financial assistance.

Eligible veterans may receive time-limited financial assistance for rent, utilities, and security deposits. SSVF offers shortterm case management that links Veterans with resources within the Veterans Administration and the community with the ultimate goal of stabilizing veterans in housing.

## **Waynesboro Community & Human Services**

### **Emergency Financial Assistance**

Phone: (717) 762-6941

The Financial Assistance Program assists clients who have a utility shut off or utility is off, first month or late rent payments to prevent homelessness, fuel oil, prescriptions. WCHS is authorized to complete Dollar Energy applications.

## **Section 8 (Housing Choice Voucher) Program**

### **Franklin County Housing Authority (FCHA)**

#### **Family Self-Sufficiency and Home Ownership Program**

Phone: (717) 263-4200 Ext 114

Family Self-Sufficiency (FSS) is a voluntary HUD program that encourages and assists families to become self-sufficient. The FSS Program is open to all residents in Public Housing or those who hold a Housing Choice Voucher/Section 8 Voucher. Participants in the program are assigned a case manager to help them set and reach goals related to becoming self-sufficient such as receiving more education, job training, help with childcare, a career and home ownership. FSS offers a financial incentive to families through an escrow account, which is based on an increase in a family's earned income. An example of an increase in earned income would be when a family member has a pay raise, obtains employment, or has an increase in his or her working hours that results in an increase in the portion of rent that the family pays each month. For example, if a family member begins working 40 hours per week, and the families rent increases \$25.00 dollars per month, that \$25.00 dollars goes into an escrow account that the Housing Authority establishes for the family. This account becomes available to the family when the family successfully completes their FSS Contract of Participation which is typically, in a 5-year period. Another program is the Home Ownership Program and only open to those who receive a Housing Choice Voucher (HCV)/Section 8 Voucher (S8V). A participant can choose to use his or her voucher to assist with the purchase and payment of a home. Eligible Section 8 Voucher holders may now use their vouchers to assist in the purchase of their own home through the Section 8 Homeownership Program. The voucher assistance provides a partial payment toward the mortgage every month for up to 15 years. Participants are assisted with budgeting and credit repair as needed, provided with homeownership education, and given support every step of the way as they purchase their home.

### **Franklin County Housing Authority (FCHA)**

#### **Housing Choice Vouchers/Section 8**

Phone: (717) 263-4200 Ext 309

The Housing Authority of Franklin County has operated a successful Housing Choice Voucher (HCV)/Section 8 Voucher(S8V) Rental Assistance Program since 1980. This program provides safe, decent, and affordable housing to very low-income families through rent subsidies provided by the U.S. Department of Housing and Urban Development. The Housing Authority's HCV/S8V currently serves 311 families in Franklin County

## **Sweat Equity Program**

### **Habitat for Humanity of Franklin County**

#### **Housing-Homeownership Program, Habitat for Humanity of Franklin County**

Phone: (717) 267-1899

Habitat is actively seeking partner families who are in need of housing, who are ready to work, and who are excited about the responsibilities of owning a home of their own! Our selection criterion mainly focuses on a family's current need for housing and their financial ability to own and care for a simple, decent house. We offer a hand up “not a handout as each partner family works alongside our volunteers during the construction process and then purchases the house from Habitat without profit based on a mortgage without interest.

## Information and Referral Services

### **CONTACT Helpline - Helpline Information and Referral**

Phone: (717) 652-4400

Health and human service Information and referral to thousands of services, agencies, support groups and hotlines.

### **Franklin County Human Services**

#### **Franklin County Human Services, Information and Referral**

Phone: (717) 261-2561

Franklin County Human Services Information and Referral (I&R)/Pennsylvania 211 as well as LINK, is an available service to anyone who is seeking information regarding the availability of human services for those residing in Franklin County. PA 211 is a 24 hour, 7 days a week, free and confidential resource that is intended for public use. Individuals who are uncertain of how to access the information or services that they desire are encouraged to contact us. If the desired information is not directly at hand, I&R will actively research and respond to the inquiry as quickly and efficiently as possible. Provides objective information on choices for long term living supports and services. Help consumers to evaluate the types of services needed. Make connections with organizations that provide services. Help with applications for assistance to pay for services. Assist in planning to meet future needs for services. Additionally, I&R provides resource materials in the form of the Where to Turn for Help guide, reentry guide, Human Services Directory, etc.

### **LIHEAP**

#### **Franklin County Assistance Office**

Phone: (877) 289-9177

LIHEAP (Energy Assistance, Utility Help) - Franklin

The Low-Income Home Energy Assistance Program, also known as LIHEAP, helps low-income families pay their heating bills. LIHEAP is a grant that offers assistance in the form of a cash grant, sent directly to the utility company, or a crisis grant for households in immediate danger of being without heat.

## Listening Services

### **CONTACT Helpline**

#### **CONTACT Helpline - Helpline Listening**

Phone: (800) 932-4616

Non-judgmental, caring listening provided by trained volunteers. Service is 24-hours, 7-days a week. This service does NOT provide counseling or advice.

Medical Bill Payment Assistance

**Christ Among Neighbors**

Phone: (717) 532-7577

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**Medication Payment Assistance**

**Christ Among Neighbors**

Phone: (717) 532-7577

CAN may provide assistance in the form of help with rental, utility bills, clothing, or medical bills. This assistance may include emergency service delivery and/or referrals/consultations to other agencies or organizations with the means to solve the problem. The serviced areas are defined as comprising the **Shippensburg Area School District and the village of Walnut Bottom** (zip code 17266 and zip code 17257 on High Mountain Road)

**Waynesboro Community & Human Services**

**Emergency Financial Assistance**

Phone: (717) 762-6941

The Financial Assistance Program assists clients who have a utility shut off or utility is off, first month or late rent payments to prevent homelessness, fuel oil, prescriptions. WCHS is authorized to complete Dollar Energy applications.

**Migrant Worker Social Services**

**PathStone - Emergency Food and Shelter (Migrant & Farm Workers)**

Phone: (717) 264-2839

Serve the one-time emergency needs of migrant and seasonal farmworkers and other rural disadvantaged people who may not be eligible for other emergency services. Services include: Nutritional assistance, emergency shelter, first month rental assistance, rent in arrears assistance, mortgage assistance and utilities in arrears assistance (one-time only assistance)

**Military Emergency Assistance**

**Franklin County Veteran Affairs**

**Pennsylvania State Benefits - Veterans Temporary Assistance**

Phone: (717) 263-4326

Purpose: Provide temporary financial assistance to Veterans and their beneficiaries who reside in Pennsylvania for the necessities of life (food, dairy, shelter, fuel and clothing).Veterans' Eligibility Criteria:-A person who served in the Armed Forces of the United States, who:\*Was discharged under honorable conditions after a period of active duty, other than active duty for training, as evidenced by a

DD Form 214 or other official documentation, or\*Died in service or was killed in action, or\*Suffered a service-connected disability as certified by the United States Veterans' administration. Need for Temporary Assistance criteria: Financial circumstances temporarily resulting in insufficient funds to pay for shelter and necessities of living for the Veteran and family. Call Franklin County Veterans Affairs for more information concerning.

**Pennsylvania Wounded Warriors**

Phone: (717) 761-4017

PAWW is an independent statewide non-profit 501© (3) organization providing support to Pennsylvania Wounded Warriors, Veterans in Crisis, and their families. We are not affiliated with nor a part of any national organization, including Wounded Warrior Project, and we do not receive any funds from them. We provide emergency financial assistance to veterans to help pay for housing, utilities, transportation, medical and other expenses. We pay directly to landlords, vendors, and creditors.

**Veterans Multi-Service Center - SSVF-Central PA**

Phone: (844) 226-0368

SSVF provides comprehensive Supportive Services to very low-income Veterans and their families who are currently experiencing homelessness or are at risk of losing their homes. Resources include case management, housing counseling, legal support, credit repair and financial planning services, and time-limited, temporary financial assistance. Eligible veterans may receive time-limited financial assistance for rent, utilities, and security deposits. SSVF offers shortterm case management that links Veterans with resources within the Veterans Administration and the community with the ultimate goal of stabilizing veterans in housing.

**Homeless Assistance Program**

**The Homeless Assistance Program**

SCCAP's Homeless Assistance Program (HAP) helps individuals in Franklin County who are facing eviction or are currently homeless. In order to receive assistance from HAP, an individual must be under 200% of the Federal Poverty Income Guidelines. The individual or family must also be able to show that they can meet their expenses once we help them. If eligible, HAP can typically help with \$400.00 for single adults and \$500.00 for families. Families will have to be able to show they have enough additional funding to prevent eviction or to cover first month's rent and security deposit.

Monthly income below:

Family of 1 - \$2,430

Family of 2 - \$3,287

Family of 3 - \$4,143

Family of 4 - \$5,00



## Food Pantries & Meals

### Chambersburg Area Food Pantries

#### **Trinity Episcopal Church**

#### **Good Samaritan Garage**

58 S 2nd St  
Chambersburg, PA 17201  
Thursdays 1pm-2:30pm

#### **Christian Life Church**

1400 Warm Spring Rd  
Chambersburg, PA 17201  
Phone:(717) 263-8152

#### **Corpus Christi St. Vincent de Paul Food Pantry**

279 N. 2nd Street,  
Chambersburg PA 17201  
Monday 9am to Noon & 3:30-5:00pm  
Tuesday & Friday 9am -Noon

#### **Falling Springs Presbyterian Church**

221 N. Main St  
Chambersburg, PA 17201  
Phone: (717) 264-5715

#### **Fayetteville Food Pantry (SCCAP) Paul's Evangelical Lutheran Church**

44 E. Main Street  
Fayetteville, PA 17222  
Phone: (717) 352-2543  
2nd and 3rd Thurs 12-2pm

#### **First United Methodist Church**

225 S, 2nd St  
Chambersburg 17201  
Phone: (717) 263-8491

#### **Maranatha Ministries food pantry**

195 W Loudon St,  
Chambersburg PA, 17201  
Phone: (717)-261-1708

**Salem United Brethren Church Pete's Pantry**

4349 Letterkenny Rd  
Chambersburg, PA 17201  
Phone: (717)-263-4123  
Monday and Wednesday 9am- 1pm  
Third Wednesdays 3-7pm

**SCCAP**

533 S. Main St  
Chambersburg, PA 17201  
Phone: (717) 263-5060  
Monday, Wednesday, Thursday 9am-3pm.

**St. Thomas Assembly of God Food Pantry**

173 Rhondel Drive  
St. Thomas, PA 17252  
Phone: (717) 369-2567

**Waynesboro Area Food Pantries**

**Christ United Methodist Church**

100 S. Church St.  
Waynesboro, PA 17268  
2nd & 4th Thursdays Sept- June 5:15pm  
Wednesdays from 6-7 pm  
Friday from 12-1:30 pm

**Five Forks Brethren in Christ food Pastry Waynesboro**

9244 Five Forks Rd.  
Waynesboro, PA - 17268  
Phone: (717) 762-2991  
Mondays from 12-1:30 pm

**The Pantry-Valley Ministries**

20344 School Rd  
Dry Run PA 17230  
Phone: (717) 349-0067

**Waynesboro Community and Human Services Food Pantry**

123 Walnut Street  
Waynesboro, PA - 17268  
Phone: (717) 762-6941

## Shippensburg Area Food Pantries

### **Orrstown Food Pantry**

3442 Orrstown Rd,  
Orrstown, PA 17241  
Phone: (717) 263-5060

### **Shippensburg Produce and Outreach (Katie's Place)**

130 S. Penn Street  
Shippensburg, PA 17257  
Phone: (717) 477-9100

## Greencastle Food Pantries

### **Ebenezer Church**

3661 Williamson Rd  
Greencastle, PA 17225  
Phone: (717) 597-3869

### **Greencastle-Antrim Food Pantry**

57 W. Baltimore St  
Greencastle, PA 17225  
Phone: (717) 597-8333  
2nd and 3rd Wednesday of the month 9-12 pm  
1st Thursday of the month 6:30-8pm

## Community Breakfast

### **Trinity Episcopal Church**

58 S 2nd St  
Chambersburg, PA 17201  
Thursdays 7am-9am

### **Christ United Methodist Church**

47 East King St,  
Shippensburg, PA 17257  
Saturdays 9AM

## Community Lunch

### **Prince Street Church United Brethren in Christ**

20 N. Prince Street  
Shippensburg, PA 17257  
1st, and 3rd Thurs at 5:30pm

### **Memorial Lutheran Church**

34 East Grange Street  
Shippensburg, PA 17257  
1st Sunday 12PM

### **Salvation Army**

159 Lincoln way. West  
Chambersburg, PA 17201  
Mon, Tues Wed, Fri, Doors Open at 10:30  
Lunch served 11am-12pm  
Serves lunch after service on Sunday.  
Except 1<sup>st</sup> & 5<sup>th</sup> weeks

### **St. Seraphim Orthodox Center**

Across from Salvation Army  
213 Lincoln Way East  
Chambersburg, PA 17201  
Thurs & Sat 10:30 am-1pm

### **The Lunch Place**

100 S. Church St  
Waynesboro, PA 17268  
11:30am-12:30pm

## Community Dinners

### **Chambersburg Church of the Brethren**

260 S. 4th St  
Chambersburg, PA 17201  
1st Wednesdays at 5:30pm

### **Christ United Methodist Church**

47 E King Street  
Shippensburg, PA 17257  
2nd, 4th, and 5th Monday at 5pm

**Falling Spring Presbyterian Church**

221 N. Main St.  
Chambersburg, PA 17201  
Sundays 5PM

**First United Methodist Church**

225 S. Second Street  
Chambersburg, PA, 17201  
Phone: (717) 263-8491  
Thursday 5:30pm

**Grace United Church of Christ**

121 E. Orange Street  
Shippensburg, PA 17257

**Salem United Brethren Church, Comfort Kitchen**

4349 Letterkenny Rd  
Chambersburg, PA 17201  
Phone: (717)-263-412

## Free or Reduced Clothing

### **Five Forks Church Brethren in Christ**

9244 Five Forks Rd  
Waynesboro, PA 17268  
Phone: (717) 762-2991  
Mon 12pm-1:30pm  
Wed 12pm-7pm  
Fri 12pm-1:30pm  
Free clothes

### **Clothing Bank Waynesboro Community and Human Services**

123 Walnut St  
Waynesboro PA 17268  
Phone: (717) 762-6949  
Mon, Tues, and Fri 9am-3pm  
Free clothes and miscellaneous household items

### **Clothing Room by First United Methodist Church**

225 S. 2nd Street  
Chambersburg, PA 17201  
Phone:(717) 263-8491  
First and second Thur and third Sat of each month from 9am-11am

### **Family Services Program by Salvation Army**

159 Lincoln Way West,  
Chambersburg, PA 17201  
Phone: (717) 264-6169

### **Basic Needs Assistance by Christ Among Neighbors**

130 S. Penn St  
Shippensburg, PA 17257  
Phone: (717) 532-7577

### **Circle of Life**

150 Reading Rd  
Shippensburg, PA 17257  
Amanda Smith  
Phone: (717) 372-1112

## Senior Resources

The Franklin County Area Agency on Aging provides a planned program of supportive services to those 60 years of age and older, intended to optimize independence, promote consumer choice, and enhance quality of life. In accordance with the Older Americans Act of 1965, as amended, preference in the delivery of service is given to those persons with the greatest social and economic need. The Area Agency on Aging utilizes contributions and co-payments to expand services.

- Information and Referral
  - Pennsylvania Medicare Education and Decision Insight (PA MEDI)
  - Assessment
  - Options Program
  - Personal Care Services
  - Medication Management
  - Adult Day Center
  - Personal Emergency Response System (PERS)
  - Caregiver Support Program (CSP)
  - Aging Waiver Program
  - Person-Centered Counseling
  - Protective Services
  - Home Delivered Meals
- AAA Services

### Information and Referral

Aging's program staff are available to provide information and referral services for programs that benefit older adults. Referrals can be made for services offered by FCAAA, as well as other services and resources in the community. This program offers assistance filling out applications and forms, such as; LIHEAP, Property Tax/Rent Rebate, Farmer's Market Nutrition Vouchers (FMNP), etc.

### Person-Centered Counseling (PCC)

PCC is a person-centered decision support process where consumers are supported in their deliberations to determine appropriate support choices in context of their needs, preferences, values, and individual circumstances.

### Pennsylvania Medicare Education and Decision Insight (PA MEDI)

PA MEDI is a federally funded program administered through the Area Agency on Aging and is designed to help Pennsylvanians on Medicare. PA MEDI is a free health insurance counseling program. Our state-certified PA MEDI counselors are volunteers who offer free and unbiased Medicare health insurance counseling for anyone who is Medicare eligible. PA MEDI counselors can answer questions about Medicare, Medicare Supplemental, Medicare Advantage, and prescription drug plans. For individuals who are new to Medicare or for those who simply need a refresher, our office provides Medicare 101

classes. To get help with your Medicare health insurance questions call **717-263-2153** or email **pamedi@franklincountypa.gov**.

### **Assessment**

Prior to determining the appropriate service program for consumers, a level of care assessment must be completed. This assessment will determine if a consumer is Nursing Facility Clinically Eligible (NFCE) or Nursing Facility Ineligible (NFI). The accuracy of level of care determinations is critical in placing consumers in appropriate programs.

### **Options Program**

Care management is available for individuals 60+ who do not qualify for Medicaid programs. There is a sliding copay scale based on your assets and income for your care managed services. Services may include: personal care, adult day care, and/or personal emergency response unit.

### **Personal Care Services**

Personal Care Services include assistance with Activities of Daily Living (ADL's), such as feeding, skin and mouth care, ambulation, bathing, hair care, grooming, shaving, dressing, transfer activities, toileting, and assistance with self-administration of medications (i.e. opening medication containers, providing verbal reminders).

### **Medication Management**

Medication Management Services include assistance from an LPN of a contracted agency who is able to fill an individual's pill box a few times a month. This service is offered on a case by case basis and is only typically utilized if all other resources are exhausted or unavailable (blister packs).

### **Adult Day Service (ElderDay)**

Adult Day Service is a term used to describe a variety of programs designed to meet the special needs of functionally impaired older adults. Adult Day Services allow the impaired older person to continue to live in the community while participating in a program of social, recreational, health and rehabilitative activities designed to maintain or improve his/her level of functioning. Adult Day Services are programs of structured activities provided to functionally disabled adults living in the community. These types of programs help to maintain or improve the client's level of functioning and offer respite to family caregivers. Adult Day Service is a term used to describe a variety of programs designed to meet the special needs of functionally impaired older adults.



ElderDay, through Menno Haven Senior Retirement Community, is the only Adult Day Service within the Franklin County, PA area that contracted with the Franklin County Area Agency on Aging. Through the Options Program, a potential exists for financial assistance for ElderDay services for those who qualify.

For more specific information on ElderDay, please feel free to connect with them through their contact information listed below.

**ElderDay**

2011 Scotland Avenue  
Chambersburg, PA 17201  
Phone:717-709-4510  
info@mennohaven.org  
mennohaven.org/services/elderday

### **Personal Emergency Response System (PERS Unit)**

A personal emergency response system (or PERS Unit) helps older adults to 24-hour emergency assistance at the push of a button. Oftentimes remembered as the ‘I’ve fallen and can’t get up’ button, a PERS Unit is a great mechanism in the event of an emergency were calling for help could otherwise be difficult. PERS Units can be worn as a pendant around the neck or even as a bracelet to be easily incorporated into one’s everyday activities. Sponsorship is limited to low-income individuals.

### **Home Delivered Meals (HDMs)**

Our Home Delivered Meal program consists of nutritional meals delivered to the doorstep of homebound individuals who are at least 60+ and unable to: drive, access public transportation, or participate in the senior center congregate meal programs. Home Delivered Meal participants must first have an assessment with our office to determine eligibility. From here, the meals are available Monday-Friday.

### **Caregiver Support Program (CSP)**

CSP provides resources and assistance to those managing care for a care dependent older adult. The program works to ease the stress of caregiving by focusing on caregiver well-being. Program provides reimbursement for caregiving expenses, such as respite, personal care, and caregiving supplies and services. Caregiving education, training, and support are also offered. Eligibility determined by caregiver age and the household income of the care receiver.

This program was created to help provide financial reimbursement for the costs associated in raising grandchildren. The Caregiver Support Program provides resources and assistance to individuals who assume primary responsibility for the provision of care of grandchildren under the age of eighteen. Care managers will provide information, assistance, caregiver training, respite care, and supplemental supplies to caregivers. Caregivers can receive reimbursement for costs of services and supplies related to

the care receivers needs (such as daycare, summer camp fees, sport uniform costs, school clothing). Adults caring for grandchildren must be at least 55 years of age. Eligibility is based on household income.

### **Aging Waiver Program**

Home and Community-Based Waiver services for individuals 60+ who meet health and income requirements. Individuals who have unmet needs that impact daily functioning and financially qualify for Medicaid should contact the Independent Enrollment Broker at (877)-550-4227 to get started.

### **Protective Services**

Reports of abuse, neglect, exploitation, and abandonment of care dependent individuals 18+ are accepted 24/7. Investigations provided to incapacitated older adults 60+, unable to perform or obtain services that are necessary to maintain physical or mental health, for whom there is no responsible caretaker and who are at imminent danger to person or property. Call 717-263-2153 or 1-800-642-6990, 24-hour on-call service available.

### **Loaner Closet**

Medical supplies for loan to those 60 and older. FCAAA accepts large and small equipment donations. Loaner items are based on need and availability.

### **Transportation Pass**

Free transportation pass for shared-ride services through Rabbit Transit. Individuals must be over the age of 60 and have income within 133% of the Federal Poverty Level. Individuals receiving Aging Waiver services would not qualify.

### **Ombudsman**

Works to resolve complaints and issues on behalf of individuals residing in long-term care settings. Ombudsmen empower residents by educating them on their rights under federal and state law and advocate for those who are unable to advocate for themselves, to ensure that they receive the highest quality of care. **Call 717-261-063**

## Homeless with School Children

The **McKinney-Vento Homeless Assistance Act**, a federal law, ensures that homeless children and youth have access to a free and appropriate public education. School personnel, liaisons, and community agencies play critical roles in this process.

### How does the McKinney-Vento Act define homelessness?

The act **defines homeless children and youths** as “individuals who lack a fixed, regular, and adequate nighttime residence.” This includes situations such as:

- Staying with friends or relatives due to economic hardship
- Living in hotels, motels, trailer parks, or camping grounds without a choice
- Staying in emergency or transitional shelters
- Living in public spaces such as parks or abandoned buildings
- Migratory students

This definition is broader than other governmental definitions of homelessness. For example, the **Department of Housing and Urban Development** only counts youth living with relatives as homeless if there is documentation that they will lose housing within 14 days. The act’s more expansive definition allows more students to access services, such as transportation to and from school or basic school supplies.

### Help Line

For assistance with an issue related to the education of a child or youth experiencing homelessness, contact the NCHE homeless education helpline toll-free at **(800) 308-2145** or [homeless@serve.org](mailto:homeless@serve.org).

## Franklin County Schools

### Chambersburg School District

511 S 6th St  
Chambersburg, PA 17201  
Phone: (717) 263-6532  
Monday-Friday 7am-4pm

### Greencastle School District

500 East Leitersburg Street  
Greencastle, PA 17225  
Phone: (717) 597-3226  
Monday -Friday 8am-4pm

**Shippensburg School District**

317 N Morris St  
Shippensburg, PA 17257  
Phone: (717) 530-2700  
Monday -Friday 8am-4pm

**Tuscarora School District**

100 W Seminary St  
Mercersburg, PA 17236  
Phone: (717) 328-3127  
Monday-Friday 7am-4pm

**Waynesboro School District**

210 Clayton Avenue  
Waynesboro, PA 17268  
Phone: (717) 762-1191  
Monday-Friday 7:30am-4pm

## Important Resources

### **FRANKLIN COUNTY HOUSING AUTHORITY CHAMBERSBURG**

436 W Washington Street  
Chambersburg, PA 17201  
Mon-Fri: 9 am-4:30 pm  
Phone: (717) 263-4200

### **Franklin County Assistance Office**

620 Norland Avenue  
Chambersburg, PA 17201-4205  
Mon-Sat: 8 am-5 pm  
Toll-Free: 1-877-289-9177  
Phone: (717) 264-6121

### **Franklin County Human Services**

425 Franklin Farm Ln  
Chambersburg, PA 17202  
Mon-Fri: 9 am-4:30 pm  
Phone: (717) 261-2561

### **Franklin County Veteran Affairs**

425 Franklin Farm Ln  
Chambersburg, PA 17202  
Mon-Fri: 9 am-4:30 pm  
Phone: (717) 263-4326

### **South Central Community Action Programs (SCCAP)**

Franklin County Office  
533 S Main Street  
Chambersburg, PA 17201  
Mon-Fri: 8 am-4:30 pm  
Phone: 717-263-5060

### **Waynesboro Community and Human Services**

Appointments are required for Financial Assistance and the Food Pantry.

123 Walnut St  
Waynesboro, PA 17268  
Phone; (717) 762-6941  
Monday, Tuesday, and Friday 9:00 - 3:30  
Clothing Bank Open 9:00 - 3:00  
Closed for lunch 12:00-1:00  
Wednesday 9:00 - 12:00  
Thursday 1:00 - 6:00

## Notes

## Notes



SINCE 2015, HOMELESS MATTERS OF FRANKLIN COUNTY HAS PROVIDED COMMUNITY MEMBERS A RESOURCE THROUGH COLLABORATION WITH VARIOUS COMMUNITY STAKEHOLDERS WITHIN FRANKLIN COUNTY TO OBTAIN ITEMS SUCH AS FOOD, SCHOOL SUPPLIES, AND HYGIENE PRODUCTS IN AN ENVIRONMENT WHERE THEY FEEL SAFE AND WELCOME.

LEARN MORE AND HELP SUPPORT  
HOMELESS MATTERS OF FRANKLIN COUNTY.  
[HTTPS://HOMELESSMATTERS.ORG/](https://homelessmatters.org/)